

Safe and compassionate

Progress report: June 2018



One of the most important parts of our improvement journey is our quality objectives.

We describe all nine in our improvement plan [‘Getting to Good and Outstanding’](#).

One of these is to reduce calls to avoidable cardiac arrests on our wards by 10%.

We’ve been working hard on this across the Trust, and nowhere more so than at Whipps Cross Hospital.

Three years ago the hospital was an outlier. But by taking a systematic and multi-disciplinary approach to tackling this issue the team have achieved fantastic results. They’ve worked enormously hard to ensure that patients who experience a deterioration in their health are spotted early and responded to appropriately with their care plans being escalated or adjusted accordingly. As a result there was 32% reduction at Whipps Cross last year. This was a brilliant achievement – but we’re embedding a culture of continuous improvement so we haven’t stopped there...

The work continued, and I am delighted to tell you that in June there was not a single ward based cardiac arrest across Whipps Cross Hospital.

I would like to pay tribute to the team involved and particularly the leadership of Dr Tom Smith who has [blogged about this work on our website](#). It’s a wonderful example of how such hard work to deliver our quality objectives is making care better and safer for our patients.

Please see more improvements and our latest performance overleaf.

Alwen Williams
Chief Executive



Barts Health highlights this month

- **More CQC improvement:** [An inspection report](#) into surgery at Whipps Cross confirmed we're getting better. The service's rating improved from 'Inadequate' to 'Requires Improvement', meaning that no services are any longer rated 'Inadequate' overall across the whole of Barts Health NHS Trust.
- **More awards:** Dr Ian Basnett was awarded an [OBE for his services](#) to public health. Dr Satya Bhattacharya, a consultant general surgeon at Royal London Hospital and Serjeant-Surgeon to Her Majesty the Queen and the Royal Household, was made a Lieutenant of the Royal Victorian Order (LVO). Dr Vanessa Apea and Bijay Sinha won awards at the [Windrush 70 ceremony](#). For a full list of Barts Health's recent award winners [see our website](#).
- **More cancer support:** We celebrated 25 years of working in partnership with Macmillan Cancer Support with a further [£1.5m investment](#) from the charity which includes the recruitment of 12 additional specialist nurses and support workers.

Hospital highlights this month

We held an event to share the learning from when things have not gone as well as we'd like, with prizes for the best presentations.

We're growing ideas on improvement trees which now adorn the walls of three of our wards.

The Royal London Hospital and Mile End Hospital

Newham University Hospital

17 change champions have been recruited to help us bring our values to life and create the right culture for staff and patients.

Two local MPs formally opened our MRI scanner which provides higher quality images.

The first walk-in clinic in England offering cervical screening tests to women who have experienced female genital mutilation (FGM) opened at Whipps Cross.

We had zero ward-based cardiac arrests in June.

St Bartholomew's Hospital

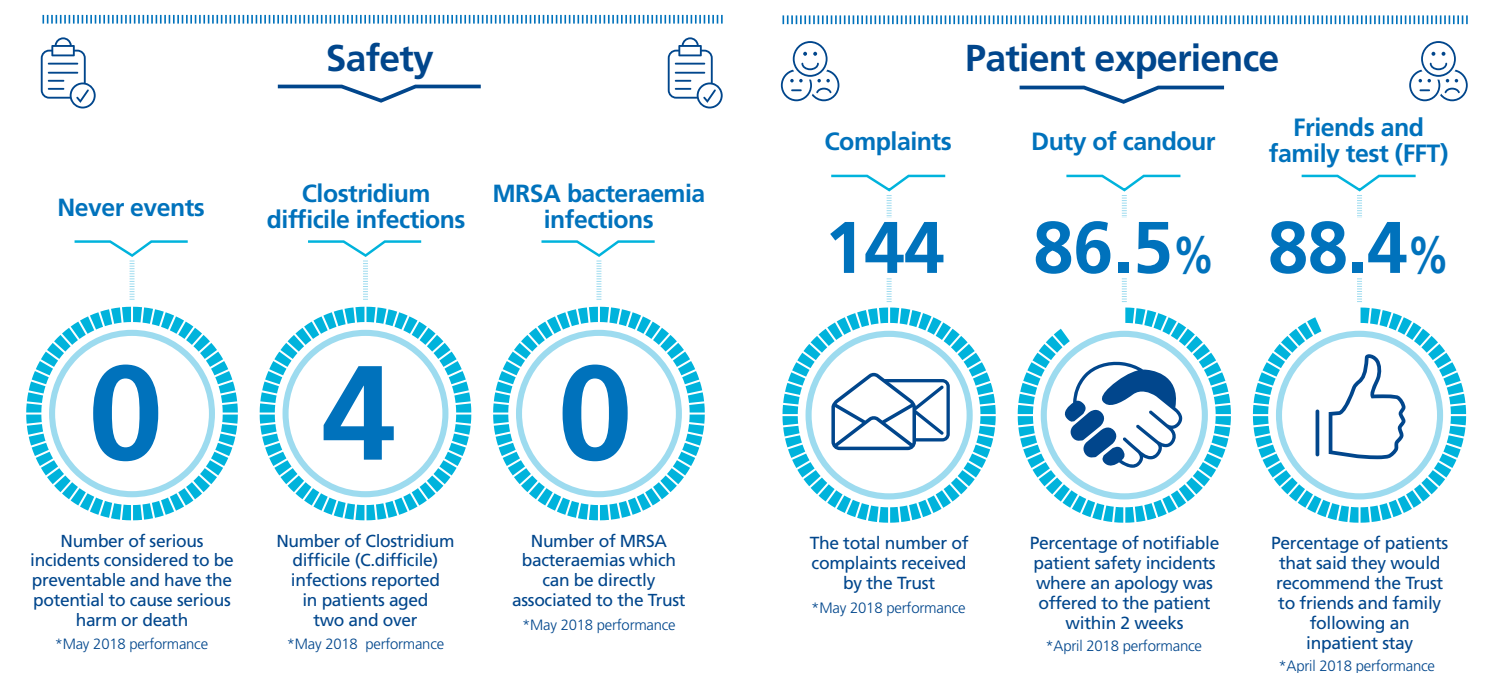
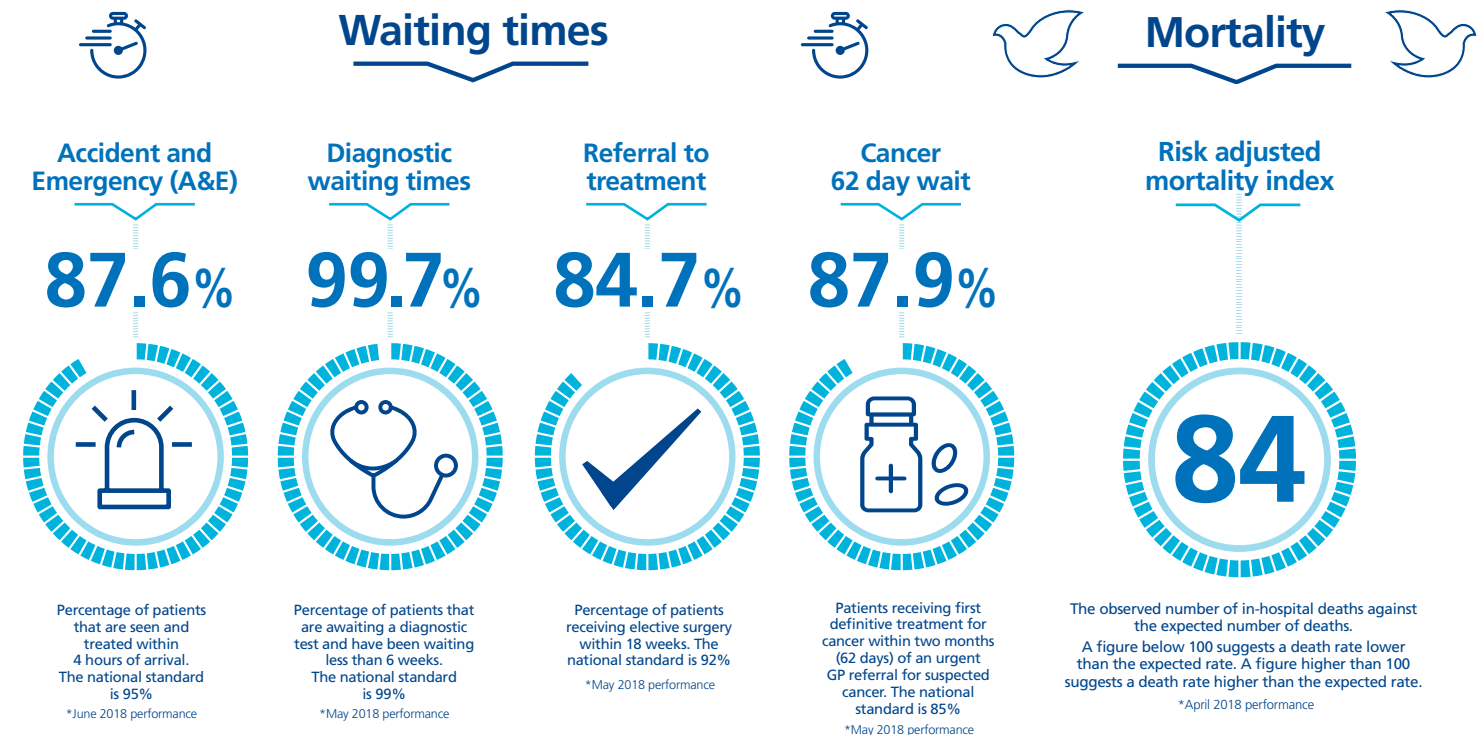
Whipps Cross University Hospital

By implementing SAFER - a tool which blends five elements to help reduce the time patients spend in hospital – showed:

- cardiology saw a 25% increase in activity within the same capacity
- the average length of stay in our acute coronary care unit has reduced from 45 to 25 days.



Our Performance



This page includes the latest published performance for a range of key indicators at the time of publication.